

Information Technology

Innovative and creative use of IT can transform an organisation into a dynamic, customer-focused operation. This can only be achieved with access to skills and expertise drawn from extensive experience in delivering IT solutions for public services.



Tribal Managed Services has a proven track record in the field of information technology. We support a variety of public sector organisations in maximising their investment in their information technology and improving its use across the business.

Benefits to your organisation

- Consistent, reliable service levels
- Clear visibility of costs
- Improved business efficiency
- Maximisation of IT investment
- Reduction in recruitment and retention of IT specialists
- Access to proven expertise and an established delivery framework
- Transfer of risk for delivering contractually agreed outputs

Why Tribal Managed Services?

By working in partnership with the Tribal Managed Services team, you can access expertise gained from our work with 95% of learning providers and 50% of local education authorities across the UK. We offer:

- An established track record of delivering IT management and consultancy to the public sector
- Proven experience in implementing large-scale IT programmes
- Access to a breadth of expertise from professionals experienced in working in IT
- Proven methodologies for service delivery and support
- Quality assured services to the TickIT (ISO9001) standard

"IT is a fast changing area and keeping up with the relevant changes as well as all the other operational issues we face is of great importance. A managed service was bought in to give us time to develop and put into practice new processes."

Stella Mbubaegbu, Principal, Highbury College, Portsmouth

T R I B A L

Managed Services

Our services

Consultancy

We offer specialist consultancy to help improve the way technology is used in your organisation, covering the following areas:

- Strategic reviews of IT systems, processes and staffing
- Strategy development
- Best practice in IT implementation and management
- IT contingency plan development
- Procurement advice for software and hardware

Management support

Tribal Managed Services can deliver a range of service models from full on-site management of your IT infrastructure to interim management or mentoring support. We have experience in the management of:

- Network and communication facilities
 - Operating systems
 - Third party software applications
 - Databases
 - Business continuity and system resilience
- See our Technical Services Overview for more information.

Project management

To ensure the success of IT projects, you can draw on dedicated expertise from Tribal Managed Services to plan and manage projects on a day-to-day basis. We offer a professional project management service that uses industry standard tools and methodologies. The types of project we take on include:

- Systems implementation and integration
- Data migration
- Network infrastructure implementation
- Disaster recovery
- Helpdesk implementation

For further information contact:

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Tribal Managed Services is a Tribal Technology business