

Establishing a culture that accepts e-learning as an integrated element of your learning delivery creates yet another demand on senior management time. It also requires specialist knowledge, skills and experience to ensure investment in technology is maximised and delivery is appropriate.

With extensive experience in delivering e-learning solutions for local and national organisations, Tribal Managed Services is experienced in successful integration of new electronic ways of delivering and tracking learning. We can support the strategic management of e-learning technology to ensure it is an effective tool for the enhancement of the learner experience.

Benefits to your organisation

- Access to skills from leading e-learning specialist
- Improved success rates for e-learning programmes
- Increased knowledge of internal staff
- Maximisation of learning technology investment
- Reduction in recruitment and retention issues

Why Tribal Managed Services?

By working in partnership with Tribal Managed Services, you can access expertise gained from our work with 95% of colleges and 50% of local education authorities across the UK. Our parent company, Tribal Technology is also working at the forefront of e-learning technology on national learning programmes in the UK. We offer :

- An established track record of delivering e-learning technical solutions and support services
- Access to a breadth of expertise from professionals experienced in working in learning technology and online tutoring support
- Risk-reward contract agreements where remuneration is directly linked to service levels
- Proven methodologies for service delivery and support
- Quality assured services to the TickIT (ISO9001) standard

"Tribal has provided quality all round support. They have demonstrated clear expertise in development of our learning portal, both technically and pedagogically... In large, complex programmes it is often the intangibles that matter and so we have appreciated Tribal's open and collaborative approach and attention to detail."

Christine Lewis, Project Director, South Yorkshire e-Learning Programme

Our services

Consultancy

Tribal Managed Services offers specialist consultancy from a team of professionals experienced in e-learning delivery. We offer short and long-term consultancy services covering the following areas:

- Strategic and operational audit of e-learning technology, processes and staffing
- ILT strategy development
- Implementation of an e-learning programme
- Procurement advice for e-learning technology
- MIS and virtual learning environment integration
- e-Learning standards
- Online tutoring and mentoring
- ILT funding

Management support

A managed service enables you to concentrate on core business, leaving the management of your learning technology to dedicated professionals whilst still retaining key in-house staff. Tribal Managed Services can deliver a range of service models from full on-site management to interim management or mentoring support for an existing team. Our Information Learning Technology managed service can include:

- Business process reviews
- Direct management of ILT staff
- Investigating funding opportunities
- Development of ILT strategy
- Co-ordination of ILT steering groups
- Liaison with key bodies
- Training of staff
- Management reporting
- Quality assurance - creation of ILT standards for course content
- Full and regular audit of all e-learning content
- Specification, selection and implementation of virtual or managed learning environments
- Co-ordination of the work of nominated ILT champions
- Procurement of high quality course content and authoring tools

Project management

Many projects established to implement change fail due to inadequate attention and resources being devoted to the project's management. ILT projects are particularly complicated and challenging to implement. To ensure the success of your e-learning projects, you can draw on dedicated expertise from Tribal Managed Services to plan and manage projects on a day-to-day basis. The types of project we have undertaken include:

- Implementation of a managed learning environment for local education authorities
- Introduction of a regional e-learning programme for education and business
- Installation of a managed learning environment for several learning providers

For further information contact:

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Tribal Managed Services is a Tribal Technology business