



Monday 11th May 2009

Present

Neil, Nigel, Alistair, Tracey, Steve

Apologies

This un-scheduled meeting was held to review the information which was provided during the meeting with Dr N. Hicks - MK PCT on the 27th April 2009.

Discussion regarding the recent letter that has been received by parents from Jan Murray, it can be seen as a positive move towards better communication and it was particularly welcoming to see our contact details published to parents who have had limited contact with our group.

Email from Nick Hicks, Chair of the PCT - this follow up from his meeting with the group demonstrates his commitment to follow up on areas on concern. Within the email Nick said that there are approximately 80 children with diabetes in the Milton Keynes area, if correct it means the group has contact with a larger proportion of the children with diabetes than previously believed. A number that was previously communicated to the group was 140, the numbers will be investigated further to confirm the number and ages breakdown.

New PCT web site is running and we need to review the information that is provided and look at what additional information can be added.

As advised by N. Hicks initial contact has been made by Steve with PALS. Rachel Lewis the PALS (Patient advice and liaison service) manager will hopefully provide advice on how they can help with improving the level of service.

Local Involvement Networks (LINKs) is another organisation that may provide assistance to the group and Nigel has said that he will look into this.

Nigel has told the group of the Diabetes UK insulin pump workshop that will be held in Camden on the 20th June, this might provide useful information on how to ensure that insulin pumps are offered to those children who need them.

To try and improve treatment within Milton Keynes it was discussed and agreed that we should look to see whether MKFH would look at good practice at other hospitals to help provide direction and encourage improvement.

The NHS is holding a meeting for the region on 20th May, 2-4pm looking at service models for diabetes care, Alistair and Nigel hope to attend.