

HOTEL ACCOMMODATION SURVEY

PARK HOTEL, PAIGNTON



We hope you enjoyed your stay with us! To help us better serve you, please complete this survey and return it to the hotel or reception desk at your convenience. Thank you!

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My overall experience here was good, and I would recommend this hotel to my friends.					
Booking in					
My booking details were accurate.					
The check-in process was timely and efficient.					
The reception staff were courteous.					
Bedroom					
My room was clean and comfortable.					
My room was furnished appropriately.					
My bed and bedding were comfortable.					
Hotel Staff					
The hotel staff were reliable, and friendly.					
The hotel staff were knowledgeable and fully answered any questions I had.					
Security was available if needed.					
Housekeeping staff were friendly and reliable.					
Management was available to solve problems.					
Food and Dining					
The food and dining staff were courteous.					
The food quality was good.					
The choice of food was good.					
The portion sizes were good.					
The dining area was clean and well presented.					
Amenities					
Hotel amenities were clean, and properly equipped.					
Booking out					
The check-out process was timely and efficient.					
I received a complete and accurate bill.					
Additional Comments: What have we done well?					
Additional Comments: What could we have done better?					
Room Number	Were there any maintenance problems with your room? If So please inform us below.				
	1) 2) 3) 4)				